

COVID-19 Positive Patient in ED Referral Process

COVID-19 Positive patients presenting to Emergency Department (ED) are categorised on severity based on their clinical status. Patients who are appropriate for discharge home from ED need to be referred to appropriate services upon discharge. The Division of Chronic and Complex Care has an established COVID-19 Positive Care Pathway and COVID-19 Infusion Clinic located at Sunshine Hospital. Eligible patients who are appropriate for discharge from ED can be referred to these services for monitoring at home and access to COVID-19 medication in the community (Figure 1).

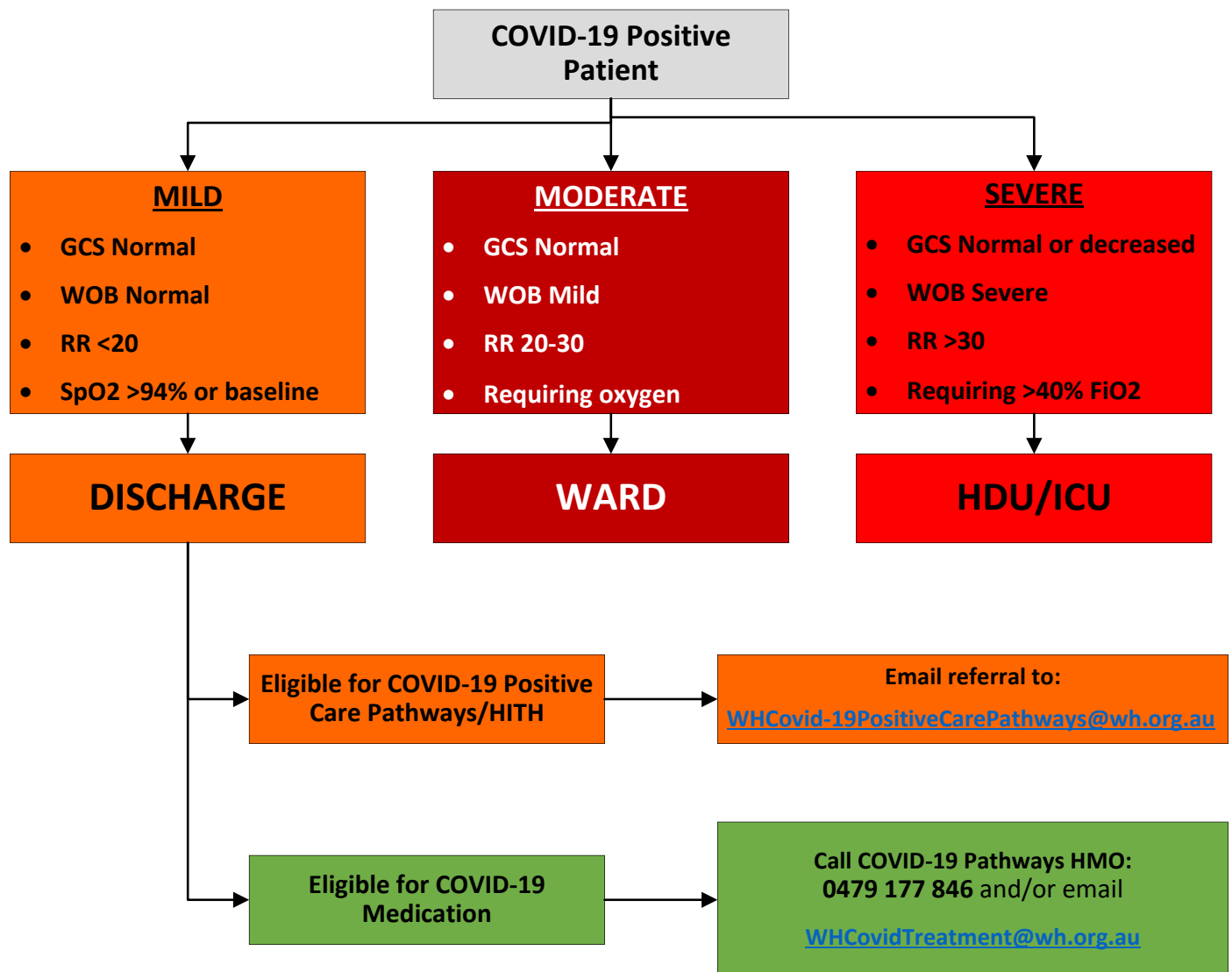


Figure 1. Referral Pathway

Eligibility Criteria and referral details for the COVID-19 Positive Care Pathway and Sunshine Hospital COVID-19 Infusion Clinic are provided on the following page.

COVID-19 Positive Care Pathways

ELIGIBILITY CRITERIA:

Fulfil ALL of the following criteria:

- Diagnosis of COVID-19 (via PCR or a rapid antigen test)
- Age ≥18 years

AND one of:

- Age ≥75 years (any vaccination status) or 50-74 (unvaccinated)
- Comorbidities (CVD, diabetes, CKD, malignancy, BMI >30, immunosuppression, etc.)
- Mild-moderate dyspnoea, cough, or systemic symptoms

Contact Details

Hours	8:00am-4:30pm everyday
Phone	0478 951 547
Email	WHCovid-19PositiveCarePathways@wh.org.au

Referrals: Please email the following clinical information: 3 point ID (Full Name, DOB, Address), PMHx, Symptom Onset & Vaccination Status to WHCovid-19PositiveCarePathways@wh.org.au

COVID-19 Infusion Clinic & COVID-19 Medication

ELIGIBILITY CRITERIA:

Fulfil ALL of the following criteria:

- Confirmed COVID-19 Positive
- Adults (≥ 18 years of age and weight ≥40 kg)
- Acute illness within 5-7 days of symptom onset
- No oxygen requirements

Patient Access Group	Age	Criteria
Immunosuppressed	≥12	Must have an immunosuppressive condition
Unvaccinated	≥65	
	≥12-<65	Must have a high-risk comorbidity
Vaccinations not-up-to-date	≥65	
	≥12-<65	Must have a high-risk comorbidity
Vaccinations up-to-date	≥65	
	≥18-<65	Must have ≥2 high-risk comorbidities
Pregnancy (>13 weeks)		Must be unvaccinated or vaccinations not up-to-date
Aboriginal and Torres Strait Islander	≥50	Must be unvaccinated or vaccinations not up-to-date

For further information on eligibility criteria please refer to the [Request to Access form](#) and the Department of Health website [Medications for patients with COVID-19 | health.vic.gov.au](https://www.health.vic.gov.au/medications-for-patients-with-covid-19)

Contact Details:

COVID-19 Infusion Clinic

Hours	8am-6:00pm everyday
Phone	0479 177 846 (COVID-19 pathways HMO)
Email	WHCovidTreatment@wh.org.au

Referrals: Please email the following clinical information: 3 point ID (Full Name, DOB, Address) and completed Request to Access form to WHCovidTreatment@wh.org.au

If patient requires a same day infusion and is appropriate for transfer from ED to the Infusion clinic please call the COVID-19 HMO on 0479 177 846