

Guideline for access to Hotel Quarantine



Western Health

COVID - 19

Be Safe -- Be Smart -- Be Kind

This document provides information on who is considered suitable for emergency accommodation for COVID 19 self- isolation. Emergency accommodation is available for people in Victoria who need support to quarantine or self-isolate safely.

Emergency accommodation is strategy of last resort. The preference is that people who need help to quarantine or self-isolate should be supported to stay at home, so they can continue accessing their regular health and wellbeing services whilst isolating safely in familiar surroundings

Emergency accommodation is available for people who:

- have been diagnosed with COVID-19 or are a household / household like contact of a person with COVID-19, and
- cannot quarantine or self-isolate at home or in their usual accommodation within the community because they would present as a risk to others (e.g. unable to put in place strategies to isolate from others within their home environment; homeless and present a risk of transmission in the community due to inability to isolate).

Emergency accommodation for COVID positive and Suspected COVID includes:

- Hotel Quarantine

Suitability

Hotel Quarantine:

COVID positive or household / household like contact patients who are medically stable and fully independent with mobility, transfers, showering, dressing, toileting, continence management, eating, and medication management are able to access Hotel Quarantine

Patients accessing Hotel Quarantine must be able to:

- Transport own belongings into hotel room
- Not require any equipment (e.g. over toilet frame, oxygen) or be able to set up and manage themselves

- Adjust to potential challenges in the environment (e.g. may need to bend to floor level to pick up food trays)

If patients require minor assistance that falls outside of the above criteria (e.g. food to be placed on a chair outside the door of the patients room so that the patient doesn't need to bend to the floor) then please specify this within the referral

Referrals

Hotel Quarantine referrals:

Referrals for Hotel Quarantine must be made using the referral form which is available via the link below: (please click on complete an online referral)

<https://www.coronavirus.vic.gov.au/emergency-accommodation-community-members-who-cannot-quarantine-home>

Ensure the following is included in the referral:

- Specific details regarding why the patient is a household / household like contact
- Specific details regarding why the patient cannot return home or into the community. e.g. risk of transmission to other household occupants, risk of transmission to community if homeless, etc.
- Include specific information related to transmission of COVID risk. e.g. risk of transmission to others in the household, to others in the building/complex outside home or to others in the community.
- Include name of Health Service, patient location (site and ward), name and DOB and key clinical contact.
- Highlight this is a high priority linked with COVID demand in a health service impacting access and flow
- Provide relevant medical history for patient
- Specific and comprehensive detail regarding functional, equipment, medical and support needs of patients

All high priority referrals will be sent through to AH Hotels Service by IIATS for same day review. Please follow up via contacting IIATS on 1800365100 to assess the risk and establish the priority for accommodation.

Relevant services and Contact Details:

Please contact the ACE team to assist with any referrals relating to hotel quarantine (available 7 days per week) 0800 – 1630hrs.

Sunshine Hospital

- Mary Hartley: 0466 835 758
- Neil Griffiths: 0466 401 396
- Penny Angus: 0434 888 801
- Janet Dickinson: 0481 914 987
- Tiffany Crossland: 0481 918 560

Footscray Hospital

- Ali Sales: 0435 696 820
- Jacinta Korbut: 0434 682 768
- Lin You: 0466 497 889

Williamstown Hospital (Mon-Thurs)

- Pauline Aquilina: 0434 626 784

Allied Health teams should be engaged, where indicated, to assist with problem solving functional or patient well-being barriers impacting a patient's ability to access hotel quarantine.

Please contact Matthew Thorpe (Occupational Therapy Manager on 0466169841) with any queries or concerns re: referrals to Hotel Quarantine (Monday-Friday 8am-4.30pm).