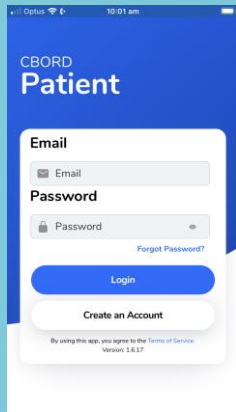


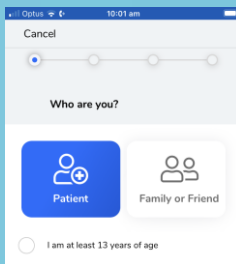
INSTRUCTIONS



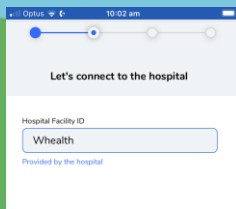
STEP 1: Download the CBORD Patient App from the Apple or Google Play store.

Open & select Create an Account to enter the first time.

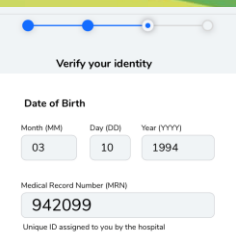
Once you have created an account you can just log in each time



STEP 2: Chose patient or family/friend and confirm you are over 13

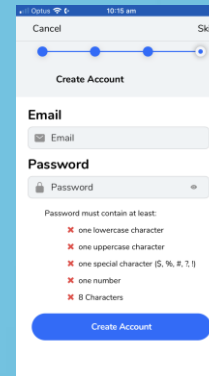


STEP 3: Enter the Facility ID is **Whealth**



STEP 4: Enter the requested personal details.

*Note: The date format is Month-Day-Year
Your Medical Records
Number (MRN) is found on
your wrist band.*

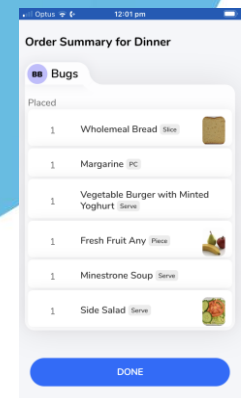
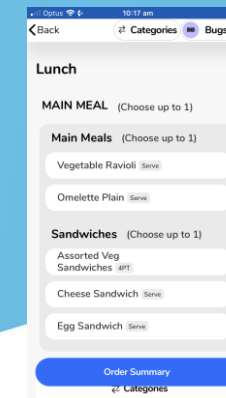
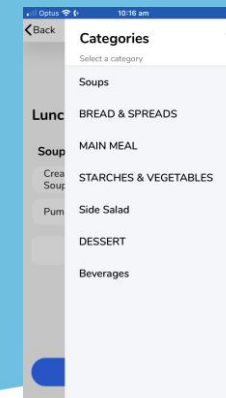
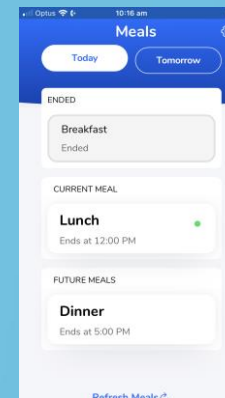


STEP 5: Enter an email and password to create an account.

You can SKIP (top right of screen), but you must re-enter your details each time you wish to order

Your personalised menu will be created. You are now ready to begin ordering your meals

Select the meal by picking from the different categories of foods and PLACE your order



Western Health

FREQUENTLY ASKED QUESTIONS

Is there a cost? The App is completely free for patients to download and use

What if I need a special diet? Only food and fluids which match your diet order are shown in the App. If this is too restrictive discuss with your nurse or a Food Services staff member

What if I do not want to use the App? Where possible staff from Food Services will visit you daily to take your meal orders or when this is not possible you will receive a paper-menu

What if I miss order a meal? If you have not placed an order, the kitchen will prepare a meal based on your requirements

HINTS and TIPS

- There are NO reminders or notifications to tell you when to order your meal. We recommend you order TOMORROWS meals today
- You CANNOT change your order after it has been placed. We suggest you review the choices for each meal before selecting and placing the order
- If you are unable to use the App. A family member can use and order on your behalf – either when they visit or from outside the hospital
- If you are ordering from a computer or tablet you can also use <http://patient.cbord.com/>

You've got the power to

ORDER YOUR MEALS FROM YOUR PHONE

Free mobile app available on iOS & Android devices



Apple



Android

