

Visitors, outpatients and support people presenting with COVID-19 symptoms or risk factors



Western Health

COVID - 19

Be Safe -- Be Smart -- Be Kind

You have presented with symptoms or risk factors for COVID-19

Screening processes have found that you have symptoms or risk factors for COVID-19 which includes one or more of the following criteria:

- You have tested positive for COVID-19 OR you are awaiting COVID-19 test results
- You have returned to Australia from overseas in the last 14 days
- You have been released from hotel quarantine in the past 14 days **AND** have not produced a negative COVID-19 result at least 7 days after leaving hotel quarantine
- You have returned to Victoria from a Department of Health (DH) designated **red zone** or **orange zone** within the last 14 days
- You been identified as a **primary** close contact or **secondary** close contact of someone who has COVID-19 within the last 14 days
- You have visited a DH listed case exposure or outbreak site within the last 14 days
- You have worked in or volunteered at a hotel quarantine site and/ or other port of entry in the last 14 days
- You have got a temperature higher than 37.5°C OR chills
- You have got symptoms of a cold or a cough such as breathing difficulties such as breathlessness, cough, sore throat, runny nose, fatigue or tiredness or loss of taste or smell

What do I do if I have symptoms of COVID-19?

We strongly recommend you seek immediate testing for COVID-19 at the closest COVID-19 testing site. A list of COVID-19 testing sites are available via this link

<https://www.coronavirus.vic.gov.au/where-get-tested-covid-19>. We will provide you with a surgical mask which you should wear immediately and as you travel to the COVID-19 testing site. If you have concerns, you can contact the coronavirus hotline on 1800 675 398, 24 hours every day.

Can I visit a patient in hospital or provide support for an outpatient appointment today?

Because you have symptoms or risk factors for COVID-19 you are not able to visit Western Health today. Please seek testing at your nearest COVID-19 Testing Clinic.

What do I do if I have an outpatient appointment?

Contact the outpatient clinic immediately, let them know you have symptoms or risk factors for COVID-19 and ask them whether you should proceed or postpone your appointment.